

Return Note

This return note must be filled and appended with your package.

Return the package to our address:

Bio Fireplace Group
/at CC-Trading
Hadsundvej 70-72
9000 Aalborg
Denmark

Hadsundvej 70-72
9000 Aalborg, Denmark
info@bioethanol-fireplace.co.uk
www.bioethanol-fireplace.co.uk
VAT: DK34607907

Order number: _____

NO.	RETURN CODE	QUANTITY	PRODUCT NO.	EXCHANGE FOR ANOTHER ITEM
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

RETURN CODES

1. Undone purchase
2. Fault/deficiency on item
(Describe in comment)
3. Wrong item
4. The item did not meet my expectations
5. I wish to exchange for another item.
(Enter product no.)

COMMENT:

PERSONAL DETAILS:

Name: _____

Address: _____

Phone number: _____

E-mail: _____

If you have paid with a credit card, the payment will automatically be transferred back to your account.

If not, please enter your bank account information: IBAN-no: _____ SWIFT-code: _____

A chargeback can take up to 5 business days, from when we receive the package.

Best regards